HM
STOP LOSS

eServices Overview

HM Insurance Group (HM) has upgraded its Stop Loss eServices online customer information platform to improve the way producers, TPAs and employer groups access account information.

Using best-in-class design practices, eServices is a convenient and secure web-based application. With 24/7 accessibility, users can view claim and policy information, and manage notifications.

Features

eServices provides simple and accurate tools to help users optimally manage their HM Stop Loss business:

- Access to claim status and details
- View policies
- View notices
- Download forms

Accessibility

The new eServices will be available February 2015.
Current users may sign-in to their eServices account at www.hmig.com/eservices from their desktop, tablet or mobile device. eServices is best viewed in Chrome, Firefox or Internet Explorer 10 and above. New users may register for access by contacting their HM Sales Representative.

NEW ENHANCEMENTS

With a modern and user-friendly experience, the upgraded eServices platform includes:

- Responsive web design for easier readability and functionality with tablets, smartphones, laptops and desktops
- "Block View" which allows users with more than one account to select and view information on multiple customers at one time
- Options to set up notifications for status change alerts in real-time
- Easier sorting, searching and printing of data
- Improved user tips and instructions

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