

# eServices Overview

**eServices is a convenient and secure web-based application** that brokers, consultants, TPAs and policyholders can use to manage their HM Stop Loss account information. With 24/7 accessibility, users can view claim and policy information and manage claim notifications whenever it's most convenient to them. Use eServices on your desktop, tablet or mobile device.

## Why eServices?

- **Group Information** – Access information on one or multiple groups depending on your account type.
- **Claims Management** – View the status of a claim from received to paid status. For payment requests in paid status, access an Explanation of Reimbursement (EOR) to view payment details.
- **Stop Loss Notices** – View the latest pre-certifications, potential large claims and 50 percent notices.
- **Email Notifications** – Be alerted when a notice is available or a claim payment has been issued. Elect to receive daily, weekly or monthly email notifications. Be reminded of premium due dates.
- **Premium Payment Management** – Upload your 12-month billing template to process premium payments, review a summary of previously uploaded templates and access the link to eBill.
- **Stop Loss Forms** – Find and print claim forms, reporting templates and more.

## FEATURES

eServices provides simple and accurate tools to help users optimally manage their HM Stop Loss account.

- View and export claim status and details
- View and export claim notices
- View and print policies
- Manage preferences for email notifications
- Manage premium payments
- Download and print forms

For more information, contact your HM sales representative or visit [hmig.com](http://hmig.com)



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